

# TJAAA Ombudsman Program

## Annual Report for Adult Care Home and Nursing Home Community Advisory Committees

March 2011

County LEE

Reporting Year 2010 calendar year

Chairperson G. PEMBLETON

Committee

### 1. Were all the homes in the county served by the committee?

If not, why?

We did carry out all assigned visitations throughout this past year without exception. There were, at times, committee vacancies which did not deter the remaining members from their chosen tasks.

### 2. Describe educational efforts by the committee.

As a matter of policy the Advisory Committee Chair arranges guest and applicable training sessions on a quarterly basis throughout each year. We did have presentations via the Lee County Social Services Dept., as well as training in Nutritional needs for the infirmed arranged through Central Carolina Community Hospital. Appropriate Advisory Committee members also attended additional training via the Council J. staff and leadership.

### 3. Describe community involvement by the committee.

Beyond the Committees regularly scheduled visitations and training sessions there were no outside community endeavors of note.

**4. Describe problems encountered by the committee.**

The Committee did suffer though several vacancies and the loss of our Chair this past year. Currently the Committee remains on task with responsibilities shared via several temporary chair persons and this plan will remain in effect as we re-organize this year.

**5. Was the committee involved in grievance resolution during the year?**

Beyond the passing of all pertinent data to Triangle J as well as our assigned Lee county Social Services representative, there were no hard issues presented this past year.

**6. Summarize the strengths and weaknesses of the facilities in the county.**

**Without question those facilities visited which remain under the hand of State and Federal regulators are clearly the most prepared and up to standard, while some family care sites remain in need of on-going monitor processes from all parties including this Committee.**

**7. Other comments:** Throughout this year of transition Triangle J staff have remained at the ready to assist and support our Committee and its efforts and this has been cause for great comfort and appreciation.